



Account ending: 12345

Dear Customer,

Log in

Important Update as we Enhance your Corporate Card Program Experience

Thank you for your continued relationship with us.

As we prepare for an upcoming upgrade to the technology that supports your American Express® Corporate Card program, **some services and features may be temporarily unavailable from 7 October to 11 October 2026.**

To help you plan ahead and minimise any inconvenience during this period, we recommend completing any important or time-sensitive servicing activities that you may need, before 7 October 2026.

Between 7 to 11 October, some services and features¹ that will be temporarily unavailable.

Once the transition is complete, these features will be restored with the enhanced digital experience.

We regret any inconvenience as we work towards delivering a more seamless, digital-first experience, and appreciate your patience and understanding as we make these changes to bring you a simpler, more seamless experience.

We will continue to keep you informed as we get closer to the transition about any other updates.

Warm regards,
American Express Banking Corp. India

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As per 2015, 2016, 2017, 2018, 2019, 2020, 2022, 2023, 2024, 2025 and 2026 Brand Trust Report in India by TRA Research (A Comniscient Group Company)

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Important Information

- ¹Temporarily unavailable services and features include cycle cut dates, transactions, payments processes, balances update, Membership Rewards® points visibility/accumulation/redemption, card replacement, loyalty enrolment, Card Member application, lounge access, channels access, limit updates.

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